



**C A No. Applied For**  
**Complaint No. 407/2023**

**In the matter of:**

Radha .....Complainant

**VERSUS**

BSES Yamuna Power Limited .....Respondent

**Quorum:**

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat A Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)
5. Mr. H.S. Sohal, Member

**Appearance:**

1. Ms. Radha, Complainant alongwith her counsels
2. Mr. R.S. Bisht, Ms. Shweta Chaudhary & Ms. Chhavi Rani, On behalf of BYPL

**ORDER**

Date of Hearing: 04<sup>th</sup> January, 2024

Date of Order: 30<sup>th</sup> January, 2024

**Order Pronounced By:- Mr. Nishat A Alvi, Member (CRM)**

1. The brief facts of the case giving rise to this grievance are that complainant Ms. Radha has applied for new electricity connection at premises no. TH-155, Soniya Gandhi Camp, Kailash Nagar, Delhi-110031, vide application no. ONGTR1409230688.

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*See*  
Secretary  
CGRF (BYPL)

*S. Bisht* *Shweta* *Chhavi* *by* *✓*

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The application of consumer was rejected by Opposite Party (OP) BYPL on the pretext that Site visit not complete, premises locked/number not reachable/consumer out of station/premises locked mismatch between applied address and existing meter bill address.

2. OP in its reply briefly stated that the complainant is seeking new electricity connection for Jhuggi no. T-155, T-huts, Bhajanpura, Delhi-110053 vide request no. 8006621373. Earlier the said Jhuggi was shown to be existing at Sonia Gandhi Camp, Kailash Nagar, Gandhi Nagar, Delhi-110031, even the documents placed on record are in respect of Jhuggi at Kailash Nagar.




OP further added that site of the complainant was visited and it was found that temporary structure with no permanent walls exists. No LT supply line was available near the applied Jhuggi. Further premises were found locked and contact number provided was not reachable.

Reply also stated that it seems temporary structure is created by illegally occupying railway land.

3. The counsel of the complainant alongwith their application submitted photocopies of Voter ID Card, Aadhar Card, ID card issued by Delhi Bar Association, Electricity bill of CA No. 153630987 and 15897859. They also submitted photographs of the Jhuggi of the complainant where new connection is being sought by the complainant.

4. OP in its written arguments submitted that the complainant applied for new electricity connection for Jhuggi no. T-155, T-huts, Bhajanpura, Delhi-110053. Earlier the said Jhuggi was shown to be existing at Sonia Gandhi Camp, Kailash Nagar, Gandhi Nagar, Delhi-110031. Even the documents placed on record are in respect of Jhuggi at Kailash Nagar.

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OP further added that the site of the complainant was again visited and the place where connection is being sought is a temporary construction along and under the railway bridge. Thus the applied premise is a part of railway property as apparent from the photographs and CD. Reply also added that there is no electricity network near the applied premises as such no new connection can be granted. Admittedly it is not a case of allotment of Jhuggi by the competent authority as no such document is placed on record.

5. The case was finally heard on 04.01.2024, when the complainant was asked to provide Token number allotted for Jhuggi to her, which she failed to submit. From the perusal of the videography of the site where complainant has applied for new electricity connection, it is clear that the Jhuggi is constructed along and under the railway bridge, and same land belongs to Railway, therefore new connection cannot be granted to the complainant until Railway provides NOC to the complainant for release of new connection in her favour.
6. We are of considered opinion that it is not clear whether the land belongs to Railway or not, but it is apparent from the videography submitted on record by the respondent that the Jhuggi is on the land of Railway. Since, the complainant failed to provide the token number for allotment of Jhuggi from the competent authority; therefore we are unable to give any relief to the complainant.

*[Handwritten signatures and initials]*



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ORDER

Complaint is rejected. Rejection of complainant's application no. ONGTR1409230688 for new electric connection at TH-155, Soniya Gandhi Camp, Kailash Nagar, Delhi-110031 by OP BYPL is justified and based on safety and security.


The case is disposed off as above.

No order as to the cost. Both the parties should be informed accordingly.

Proceedings closed.

  
(S.R. KHAN)  
MEMBER-TECH

  
(P K SINGH)  
CHAIRMAN

  
(P.K.AGRAWAL)  
MEMBER-LEGAL

  
(NISHAT AHMAD ALVI)  
MEMBER-CRM

  
(H.S. SOHAL)  
MEMBER

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